

LISTENING AID EQUIPMENT VOLUNTEER DESCRIPTION

Objectives:

1. Establish a friendly relationship with hard of hearing people who visit the GDA office and want to find out about listening aid equipment.
2. Help with the installation of listening aid equipment at home e.g. an amplifying telephone. Being familiar with the specialist equipment available to Deaf and Hard of Hearing people, and updating your knowledge on an ongoing basis. Training will be provided.
3. Signpost hard of hearing people to other services available through GDA e.g. hard of hearing clubs and lip reading classes.

Responsibilities:

1. You will be under the guidance of, and supporting, one or both of GDA's equipment technicians.
2. Provide knowledgeable and impartial advice about a range of equipment available to assist hard of hearing people at home.
3. Adhere at all times to GDA's values in supporting service users. These are: compassion and patience, providing choice, look to enabling rather than just supporting, respecting the right to privacy, providing equality of access, and respecting individual needs and the dignity of the person.

Qualifications:

1. Transportation (by personal car or public transport) is necessary.
2. No previous equipment experience is necessary.

Training/Preparation:

1. Full training will be provided by one or both of our equipment technicians
2. On-going support will be provided by one or both of our equipment technicians
3. A DBS check is mandatory for all staff and volunteers working with vulnerable adults on behalf of GDA.

Time/Place:

1. Two hours per week is required. Additional time is at your discretion.
2. Plan your schedule in conjunction with one or both of GDA's equipment technicians.
3. Mostly based at GDA office in Barnwood, but some outreach travel across Gloucestershire if this suits better.

Length of Commitment:

6 months is required.

Supervision:

1. Ongoing support is tailored to each volunteer's needs.
2. Your supervisors at GDA will be Emma Jenkins and Samantha Quinson.