

HEARING AID AND RE-TUBING VOLUNTEER DESCRIPTION

Objectives:

1. Help provide a hearing aid cleaning and re-tubing service
2. Establish a friendly and helpful relationship with people who attend GDA and also our outreach clinics.
3. Signpost hard of hearing people to other services available through GDA e.g. removal of wax service, listening aid equipment, hard of hearing clubs and lip reading classes.

Responsibilities:

1. Undertake with due care and diligence the cleaning and re-tubing of hearing aids, along with fitting new batteries.
2. Show knowledge around the subject of deafness and hearing aids, and be impartial when giving support and advice.
3. Be respectful of our close relationship with the Hearing Services department at NHS Gloucestershire Hospitals Foundation Trust.
4. Adhere at all times to GDA's values in supporting service users. These are: compassion and patience, providing choice, look to enabling rather than just supporting, respecting the right to privacy, providing equality of access, and respecting individual needs and the dignity of the person.

Qualifications:

1. Transportation (by personal car or public transport) is necessary.
2. No previous re-tubing experience is necessary.

Training/Preparation:

1. Full training will be provided by one or both of our hearing aid technicians
2. On-going support will be provided by one or both of our hearing aid technicians
3. A DBS check is mandatory for all staff and volunteers working with vulnerable adults on behalf of GDA.

Time/Place:

1. Two hours per week is required. Additional time is at your discretion.
2. Plan your schedule in conjunction with one or both of GDA's equipment technicians.
3. Mostly based at GDA office in Barnwood, but some outreach travel across Gloucestershire if this suits better.

Length of Commitment:

6 months is required.

Supervision:

1. Ongoing support is tailored to each volunteer's needs.
2. Your supervisors at GDA will be Emma Jenkins and Samantha Quinson.